Willows Neighborhood CERT Flood Response Plan 12/21/2015

When weather conditions are forecasted that could lead to flooding in the Willows neighborhood, the Willow CERT team will be placed on alert and mobilized as events dictate.

Members of Menlo Park Fire District CERT (Community Emergency Response Team) are trained to assist residents during flood emergencies. The following protocols are to be observed during flood response:

- **CREEK FLOOD WATCH.** During a flood watch, CERTs are to be prepared to assist in case of neighborhood or area flooding:
  - Locate your CERT backpack and supplement it with rain gear, shovels, rakes and other tools which may be required to clear storm drains or assist with sandbagging.
  - Review sandbagging instructions and other flood information for CERTs: [http://menlofirecert.com/preparedness/flood](http://menlofirecert.com/preparedness/flood)
  - Keep storm drains in your neighborhood cleared (rake leaves and debris onto the berm; don’t leave them in the street).
  - Monitor SMC alert, the creek monitor and flood warnings: [http://menlofirecert.com/preparedness/flood](http://menlofirecert.com/preparedness/flood)
  - Amateur radio operators should monitor the CERT repeater: [http://menlofirecert.com/radio](http://menlofirecert.com/radio).

- **CREEK FLOOD WARNING.** After assuring their own safety and that of their immediate neighbors:
  - CERT members should report to the intersection of Laurel and Pope, where we will set-up temporary emergency communications, fill sandbags, assist with traffic and crowd control, dispatch people to monitor creek conditions, and other assignments.
  - Residents in proximity to the creek should be ready to evacuate if so ordered by emergency responders.
  - Residents who wish to volunteer to assist with CERT flood activities should report to Laurel and Pope for assignment and volunteer coordination by a CERT representative.

![Map of Fire station and CERT Assembly Point](image.png)